

Medicaid During the COVID-19 Pandemic

.....

Q: Can my Medicaid coverage be cut off during the pandemic?

A: No. If you had Medicaid on March 18, 2020, your Medicaid can only be terminated during this emergency period if you move out of the state, or tell Job and Family Services you do not want Medicaid anymore. If your Medicaid was terminated after March 18, please call Legal Aid IMMEDIATELY at (513) 241-9400 or 1-800-582-2682.

Q: Can I apply for Medicaid during the pandemic?

A: Yes. Job and Family Services has made it easier to apply for Medicaid during the pandemic. You can apply for Medicaid:

- Online at www.benefits.ohio.gov
- By calling 1-844-640-OHIO (6446)
- By Mail. You can print the application at
- www.benefits.ohio.gov and return it by mail or at the drop box at your county Department of Job and Family Services office.

Q: I don't know the answers to all the questions on the application. Should I still apply?

A: Yes. Job and Family Services will let you know if they need any more information after you have applied.

Q: I think I have the coronavirus. Will I have to pay to get tested for it?

A: Probably not. If your doctor thinks you need to be tested for the coronavirus, Medicaid will pay for it. If you decide to get tested for the coronavirus on your own (without your doctor recommending it), you may have to pay for it yourself.

Q: If I get the coronavirus, will I have to pay for treatment if I have Medicaid?

A: No. Medicaid will pay for your treatment if you get the coronavirus.

Q: I need to see my doctor, but I am worried about going to their office. What can I do?

A: Call your doctor and see if you can have your appointment with them by phone or computer. This is sometimes called "telehealth." Doctors, therapists, nurses and many other types of providers are able to see patients through "telehealth" services right now. In most cases, Medicaid will pay for "telehealth treatment" as if you were going to the doctor in person.

.....

If you have questions or need legal assistance, please call the
Legal Aid line at **(513) 241-9400**

.....